

CUSTOMS

Please read all of the guidelines below and if you have any questions
I welcome you to ask them at any time!

First form to fill out is on Page 2

Second form to sign and send for finalized order is on Page 3

CUSTOMS GUIDELINES

If there is something not listed below, it never hurts to ask if it's something I'm willing to do or not!

Things I can do:

- Almost any pose. I need examples of what you want if it's outside the standard sitting, laying, standing poses.
- Dragons, Ponies & Unicorns, foxes, owls, and snakes ONLY. I don't do any humans, sorry.
- Other animals can be requested, but will be done at my discretion. In other words, I may say no, but it doesn't hurt to ask!
- Egg beads and miniature foods. You must order a minimum of \$20 worth for eggs, and \$50 for mini foods.
- Wings (Feathered, Dragon/Bat, or Whispy/Fairy styles).
- Horns/spikes/scales/furr.
- Simple painted designs (like the snakes).
- Simple props I don't have to sculpt or are simple to sculpt (simple mini foods, beads, simple bows & flowers, etc).
- Couples for cake toppers.
- Bonsai Bead trees on a clay stone. All trees can be made in any color wire or bead that I have stock of.
- Bead tree mini landscape Ring Holders.
- Customized Christmas Ornaments.
- Both small and larger sculptures. All measurements are average for both height and length/width.
 - Food Size = .5-1". This only applies to mini foods.
 - Small = snake size or around 1-1.5".
 - Medium = common standard size foxes/dragons/Ponies that are found in all sales, fit in your palm or around 2.5-3.5".
 - Large = Only made for custom orders. The Phoenix Fox on the Previous Sales & Customs page is a good example of size. That one turned out to be 6", but right now I'm only willing to work between 3.5" up to 5" tall/long/wide for larger sculptures.

Things I WILL NOT DO:

- Copyright requests (IE: Disney, Marvel, Another Artist's work, etc). "I've seen you do Toothless tho!". The Toothless style I do is similar to Toothless/Light Fury, but not an exact copy, and was made as a personal keepsake. I don't offer these for custom orders, and if I do them again, they will only be made for giveaways.
- Anything with clothing or tools/weapons/etc. I will consider already made things like a little wedding veil for a cake topper if you have one to supply me, but I will not sculpt these things.
- Anything sexually explicit.
- Violence.

Would you like to be added to the Mini Mysticals email list? _____
The email list is just a friendly email that I write myself, that goes out every once in a while to let you know what events we'll be at next, if custom slots are open or closed, can include special deals and coupons only being offered to email subscribers, and any other useful information about the inner workings of Mini Mysticals, like giveaways, raffles, website updates, etc. You can opt out at any time after being added to the list!

- This information will ONLY be used for the purpose of connecting with you about your custom order, for both sending pictures of finished sculptures and setting up final payment. I will also be able to contact you should anything be delayed or go wrong with your order, or if I need to issue you a refund due to something on my end out of my control. This information WILL NOT be given out to anyone nor will I sign you up for the Mini Mysticals email list unless you give your consent to do so in the line above.
- If you choose not to leave your address, then I assume you'll be picking up your finished sculpture in person locally. I can't ship out your order without an address.
- Shipping is free for all custom orders over \$100. Anything under \$100, shipping will depend on the size and weight of the sculpture I'm shipping. If you need faster shipping, please note that below, and I will contact you the day I finish your sculpture to discuss and give you a price at that time.
- I require 50% of the total price of your order before I will begin work on your custom.
- Price is determined after you send in this form and we discuss what you're wanting.
- I will place a copy of this form in the box with your order for shipping and your records, unless requested by email.
- **IF YOU ARE OUTSIDE OF THE USA, PLEASE CONTACT ME BEFORE FILLING ANYTHING OUT.**

Please fill out multiple forms if you'd like more than one sculpt made

Size: _____ (Food/bead size, Small, Medium, or Large. Nothing under 1", or over 5")
 Needed By Date: _____ (no less than a week from payment. If you need sooner, let me know ASAP)
 Holding a prop (Yes/No) & what kind?: _____ (bead, dice, charm, OR are you supplying your own?)
 Detailed Description: Color. Pose. Expression. Be as detailed as possible. If you have chosen a prop, we'll discuss what I have on hand. If you need additional room, you can write in the email as well. But start here first. PLEASE attach reference pictures to email, if you have any.

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

By signing this form, you understand and agree to the following:

1. I reserve all rights to refuse to make a custom for anyone who is disrespectful, mean, rude, aggressive, or offensive in any way, to me or anyone working for me at Mini Mysticals. If the behavior continues after fair warning, I reserve all rights to immediately terminate your order with ABSOLUTELY NO REFUNDS, NO SCULPTURE, NO EXCEPTIONS, regardless of if your sculpture is finished or not. I'm happy to work with anyone, even people who are asking for more specific requests, but I will NOT tolerate disrespectful behavior.
2. Everyone's concept idea (IE: "I want an ocean colored dragon") will be different from person to person, artist to artist, and that I am creating your idea in my art style to the best of my skills, experience, ability, artistic creativity, and from my own "artist interpretation" of what you are requesting.
3. If you want more specific features, colors, etc, you will attach reference images, but also accept that I won't be able to give you an exact copy, nor can I copy the exact image you are thinking of in your head regardless of references, but I can try my very best and work with you!
4. If there's any small changes you'd like me to make before your sculpture is given its finalized bake, you'll request these at the time I send you pictures for review. If I have to start over and re-do your sculpture because you're set on requesting a ton of changes that will compromise the sculpture's integrity, I will have to start over and charge you more.
5. Before I can begin work, you must put down 50% of the total price agreed upon, and pay the remainder, plus any shipping if it's under \$100, when your order is finished.
6. Based on the nature of certain sculptures, in order to protect them during shipping, each one needs to be shipped in their own separate well padded box unless I feel it's safe to package more than one together safely.
7. If you want a full refund, the request must be made within the first 24 hours after placing payment.
8. If after 24 hours, you decide to back out or change your mind, you will not be refunded your initial 50% down-payment, regardless of reason.
9. Final payment must be made within 1 week of your custom being finished and ready to ship, unless discussed with me prior to beginning your order. If you are unable to make your final payment within the requested time, you forfeit your sculpture in its entirety, regardless of reason. NO REFUNDS.
10. IF YOU ARE PICKING UP LOCALLY, you can either pay your remaining payment online, or at time of pickup. Payment is due 1 week from your custom being finished. You also have a max of 1 month to pick up your sculpture after paid in full, unless discussed with me prior. You can also pay to have it shipped if you can't pick it up anymore. If you're unable to pick up your sculpture after an entire 1 months time, either in person or with a shipping option, with plenty of reminders to arrange for pickup or shipping, and multiple failed attempts to get in contact with you, you forfeit your sculpture in its entirety, regardless of reason. NO REFUNDS.
11. AFTER we've had discussion over this form's information and settled on a price for your order, **YOU MUST SEND ONLY PAGE 2 OF THE FORM BACK HAND-SIGNED, DATED, AND WITH THE AGREED UPON PRICE FILLED IN BELOW.** I WILL NOT begin work on your order until I've received this HAND signed and dated. Thank you!

If you don't feel comfortable hand-signing, then you may also hand print.

You can print this off, sign, scan back in and send as attachment, or find a program that let's you draw in documents and save that way. I will not accept this if it's in computer type, no exceptions.

Customer Signature: _____

Mini Mysticals Signature: _____

Date: _____

Date: _____

Custom Order Price: _____
(fill in with the price I've quoted you)

Copy of this will be sent in your shipped package or upon local pickup. If you would like this sooner, please let me know and I will email this back to you.

ALL LINES MUST BE HAND-WRITTEN AND FILLED IN